### **Public Document Pack**

Monday, 7 December 2015 at 6.00 pm
Town Hall, Eastbourne



### **Scrutiny Committee**

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**MEMBERS:** 

Councillor Smart (Chairman); Councillor Ungar (Deputy-Chairman); Councillors Blakebrough, Murray, Miah, Rodohan, Sabri and Smethers

### **Agenda**

- **1** Minutes of the meeting held on 7 September 2015. (Pages 1 6)
- 2 Apologies for absence.
- 3 Declarations of Disclosable Pecuniary Interests (DPIs) by members as required under Section 31 of the Localism Act and of other interests as required by the Code of Conduct.

### 4 Questions by members of the public.

On matters not already included on the agenda and for which prior written notice has been given (total time allowed 15 minutes).

### 5 Urgent items of business.

The Chairman to notify the Committee of any items of urgent business to be added to the agenda.

### 6 Right to address the meeting/order of business.

The Chairman to report any requests received to address the Committee from a member of the public or from a Councillor in respect of an item listed below and to invite the Committee to consider taking such items at the commencement of the meeting.

### **7 Eastbourne Community Safety Plan.** (Pages 7 - 26)

Report of the Senior Head of Community.

### **8** Presentation by the District Commander, Sussex Police.

Members will receive a presentation from the District Commander, Sussex Police regarding the emerging Local Policing Plan.

### **9 Corporate Performance - Quarter 2 2015/16.** (Pages 27 - 68)

Report of Chief Finance Officer and Head of Corporate Development.

Inspection of Background Papers – Please see contact details listed in each report.

**Councillor Right of Address** - Councillors wishing to address the meeting who are not members of the Committee must notify the Chairman in advance.

**Public Right of Address** – Requests by members of the public to speak on a matter which is listed in this agenda must be **received** in writing by no later than 12 Noon, 2 working days before the meeting e.g. if the meeting is on a Tuesday, received by 12 Noon on the preceding Friday). The request should be made to Local Democracy at the address listed below. The request may be made by letter, fax or e-mail. For further details on the rules about speaking at meetings please contact Local Democracy.

**Disclosure of interests -** Members should declare their interest in a matter at the beginning of the meeting, and again, at the point at which that agenda item is introduced.

Members must declare the existence and nature of any interest.

In the case of a DPI, if the interest is not registered (nor the subject of a pending notification) details of the nature of the interest must be reported to the meeting by the member and subsequently notified in writing to the Monitoring Officer within 28 days.

If a member has a DPI or other prejudicial interest he/she must leave the room when the matter is being considered (unless he/she has obtained a dispensation).

### **Further Information**

Councillor contact details, committee membership lists and other related information is also available from Local Democracy.

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Monday, 7 September 2015 at 6.00 pm



### **Scrutiny Committee**

Present:-

**Members:** 

Councillor Smart (Chairman) Councillor Ungar (Deputy-Chairman) Councillors Blakebrough, Murray, Rodohan, Sabri, Smethers and Holt (as substitute for Miah)

### 5 Minutes of the meeting held on 1 June 2015.

The minutes of the meeting held on 1 June 2015 were submitted and approved and the Chairman was authorised to sign them as an accurate record.

Declarations of Disclosable Pecuniary Interests (DPIs) by members as required under Section 31 of the Localism Act and of other interests as required by the Code of Conduct.

There were none.

### 7 Devonshire Park - Review of findings.

The Committee debated this matter following a seminar where presentations were given to members on the overall project (by Graham Cook), the internal business case (by David Clarke Associates), and the economic impact (by Focus Consultants).

The committee commenced with a presentation from Philip Evans, Senior Head of Tourism and Enterprise, on the wider tourism benefits of the project and the significant additional social benefits of the improved facilities for visitors and residents alike.

Alan Osborne, Deputy Chief Executive gave a brief overview regarding the financing of the project covering the following areas:

- Currently the Devonshire Park Estate required a minimum investment of £10m just for repairs and maintenance to stand still. This would not lead to any business improvement
- Following the development of the site as proposed, it was anticipated that there would be a net increase in contribution of between £850k and £1m per annum, the scheme being approximately half of the council's forecast capital expenditure over the next 5 years
- As part of a cautious approach, increases in business rate retention and other potential 'fringe' benefits such as new homes bonus had not been included in assessing the business case
- The development would have an estimated 50yr lifecycle, with a 50yr capital repayment period being normal for a development of this nature.
- The Council holds assets of a much greater value than the amount of investment required some of which were potentially surplus – the

Council was currently undergoing an 'asset challenge' process and, as a result, there could be the potential for additional capital receipts to be used to assist the financing of the Council's overall capital financing requirement.

- A revenue allowance of £1m had already been set aside to compensate for inevitable revenue loss to the Council during the construction period of the project. The current medium term financial strategy provided a further £600k to support the councils capital financing requirement.
- The Public Works Loans Board was likely to be the most cost effective method of financing any additional borrowing.

Risks which could impact on cost were considered as:

- Project and client requirement changes to the specification
- Tenderer's concerns about project risk
- Market Risks associated with the demand/supply in the sector

Mitigations to these risks included:

- Potential for further development at the site in future
- Future changes to governance of the business on the site
- sale of the site or branding
- market testing and engagement with the supply side

The committee were advised that Capita would be reporting back on it's review of the business case and affordability and financing options in late September 2015. A copy of the Capita report would be provided for Members.

Members were advised by the Deputy Chief Executive that, whilst this was clearly the Council's largest planned capital scheme, it would not prevent the Council investing in other future capital schemes as part of the remaining capital programme. The Public Works Loans Board financing for the councils capital programme was available without condition and the Council was able to determine what it could afford and its ability to repay, with potential interest rates of between 3.4% and 3.8%.

Members were also advised that any loans could be 'serviced' from within the overall budget whilst the project was being completed, however, capital repayments could be deferred and capital receipts could be used to reduce initial borrowing such as to bridge the period between commencement of the project and full completion. At which point the full financial benefits of the development could start to be realised and resulting savings being diverted to the Capital Financing Budget.

In consideration of the merits of the overall project, and in particular the economic rationale, members noted, discussed and/or questioned consultants and officers on the following aspects drawn out from the presentations:

### General points relating to the overall project

- There were opportunities to draw in additional partners to assist with future development for example the LTA and local University; the proposed branding exercise would make Eastbourne more attractive to a range of potential investors.
- The 'Ambassador' scheme would be adopted and implemented as an essential part of securing new conference business, particularly from Associations
- The Devonshire Park development would be seen as an anchor for the town and its impact on growth would be measured and recorded through regular bespoke surveys, and by monitoring visitor numbers
- The Council was working closely with some hoteliers to ensure there
  would be enough quality hotel stock to support the enhanced conference
  facilities. It was anticipated that this would drive investment and
  improvement across Eastbourne's hotel stock as the benefits of the new
  facilities became apparent
- Methods of measuring social impact should be considered as part of the assessment of the overall benefit to Eastbourne.

### Key points relating to the economic rationale of the project

- David Clarke Associates estimated a £814k annual improvement once
  the project was completed. In response to a view that this appeared to
  be a very disappointing return on a £42m capital expenditure even if an
  estimated £10m expenditure is necessary repairs and refurbishment, the
  consultant's view was, although this was a relatively low rate of return
  for a project of this size, it was viable and, in their experience, other
  comparable projects with lower returns had been successful.
- The committee was advised by the consultants that a £10m investment in the upkeep of the existing buildings on the site could not be avoided due to the Council's responsibilities for buildings with listed status. Such an investment would only enable the site to 'stand still' with its conference offer. This would not be sustainable in a declining market at this level. Thus, a key driver of the project is the transformation and elevation of the conference offer to generate significant improvements in conference income and associated catering revenues from this source.
- It was generally felt that the proposed scheme was of an optimum size and design matching the economic rationale. The Director of Tourism and Enterprise stated that, whilst, the ideal would have been for a slightly larger development, anything smaller would not be economically viable and anything significantly larger would be overreaching the business potential of the site. Thus, the development was fully supported by staff in the Council's Tourism service delivery area.
- The Committee was advised that a primary focus on Association conferences was important given the nature of the conference offer provided by the development and its geographical location
- The consultants assured the committee that the location of the kitchen in relation to the Congress and the new Welcome building was suitable in respect of supporting the activities on the site
- Focus Consultants estimated a £13.4m annual increased spend from visitors to Devonshire Park in the Eastbourne area. With conference

attendees projected to grow from 7,500 to 34,150, they contribute £9m of this increase or £342 per head, a figure supported by both sets of consultants.

Cabinet were invited to take into account the overall content and findings set out above when considering this matter. However, no specific recommendations in respect of the overall project detail or its economic rationale had arisen from this review.

### 8 Corporate Performance - Quarter 1 2015/16.

Members considered the report of the Deputy Chief Executive and Senior Head of Corporate Development and Governance updating Members on the Council's performance against Corporate Plan Priority actions, indicators and milestones for Quarter 1 2015/16.

The committee was advised that Appendix 1 to the report provided a detailed report on the 2015/16 activities and outturns of the performance indicators listed within the Corporate Plan.

Of the 25 Key Performance Indicators reported in the Corporate Plan this quarter, 3 were currently showing as Red, 10 were showing as Green, 6 were showing as Amber and 6 were data only or contextual PIs. The off target PIs are as follows:

- DE\_011 Number of reported fly-tipping incidents reported
- CS\_010 Calls to 410000 answered within 30 seconds
- CL\_017a Redoubt Visitors, Paying visitors

### Members discussed:

Future Model programme – the new developing roles for staff. Recycling and the Carbon Footprint – it was suggested that the Council engage with and encourage residents in increasing the recycling rates. Fly tipping – the performance figures now included information from EHL, and the Council was undertaking prosecution and proactive enforcement action to reduce the number of incidents. The new 'Report it' app had contributed to the rise in cases; however they were being dealt with quickly and efficiently. Members queried whether the opening times of the ESCC waste collection site in St Philips Avenue contributed to the incidents in fly tipping (when the site was closed). The Senior Head of Community and EHL Director agreed to investigate and advise Members.

The report provided members with the provisional outturn results for the general fund, the housing revenue account (HRA) and capital programme for the year 2015/16. The Deputy Chief Executive indicated that in response to a query from the pre-agenda meeting an analysis would be provided to rationalise why the profiled budget and actual figures for Quarter 1 were significantly different from quarter of the annual totals.

**RESOLVED**: That the following be noted: 1) The performance against national and local Performance Indicators and Actions from the 2010/15 Corporate Plan (2014 refresh) 2) The General Fund, HRA and Collection

Fund financial performance for the quarter ended June 2015, as set out in sections 3 & 4. 3) The amended capital programme as set out in Appendix 3. 4) An exemption to the Council's contract procurement rules in relation to the appointment of agents and architect for the Seahouses Square project funded from Coastal Communities Grant and managed by EHL. 5) The Treasury Management performance as set out in section 7 of the report.

### 9 Scrutiny Annual Programme 2015/16.

The committee considered the draft Annual Programme, with particular reference to the additional items listed under 'Suggested Reviews'

Safe Walking and Safe Cycling Strategies – Members requested that four members of the committee be recommended for the consultation on the Safe Walking strategy. The committee agreed that this request be communicated to East Sussex County Council at the earliest opportunity.

Safer Policing – The committee agreed the inclusion of this review as stated and requested that an invitation to attend the committee in December, be sent to the District Commander and Police Crime Commissioner advising of the intention to conduct a review (referred to above) and asking for a presentation on the rationale and priorities for the financial challenges that have been given to the police, outlining what sort/kind of police force is envisaged emerging from the new model, and finally, how this would impact on Policing in Eastbourne.

Towner – The committee agreed the inclusion of this review and requested that it follow the model of the Devonshire Park Review considered prior to this committee. In addition, the committee requested that the Deputy Chief Executive and Towner Curator be invited as part of the preliminary presentations. The Towner Annual report and supporting background information would be provided in advance.

Highways England / A27 a presentation on the progress of the A27 improvements east of Lewes - The committee agreed the inclusion of this review. Members agreed that an investigation into the current situation should be undertaken by Councillor Holt in conjunction with the Local Democracy Officer, the results of which would inform the invitation to Highways England and Rupert Clubb, Director of Communities, Economy and Transport. It was likely that this item would be the subject of a special meeting in December 2015. The committee reserved the right to conduct a formal review subject to the outcome of the presentation on this item.

**RESOLVED**: 1) That the Local Democracy Officer write to East Sussex County Council informing of the request to be involved as an active stakeholder in the upcoming consultation on the future 'Safe Walking Strategy'.

2) That the Local Democracy Officer write to The Police Crime Commissioner, Sussex Police District Commander for Eastbourne advising of the intention to conduct a review (as detailed within the Annual Programme) and asking for a presentation on the rationale and priorities for the financial challenges that have been given to the police, outlining what

sort/kind of police force is envisaged emerging from the new model, and finally, how this would impact on Policing in Eastbourne.

- 3) That the Towner Curator and Deputy Chief Executive be advised that the committee wish to review the performance of the current arrangements and future funding requirements of the Towner at the June 2016 meeting.
- 4) That The Local Democracy Officer in conjunction with Councillor Holt, investigate the current situation regarding the improvements to the A27 east of Lewes, the results of which would inform the invitation to Highways England and Rupert Clubb, Director of Communities, Economy and Transport to a future meeting of the Scrutiny Committee.

### 10 Annual Finance Seminar.

The committee were advised that the Annual Scrutiny Seminar – Finance would be held on Monday 12 October 2015, 6.00pm, Court Room, Town Hall.

NOTED.

The meeting closed at 7.52 pm

**Councillor Smart (Chairman)** 

# Agenda Item 7

### Report

**Body:** Scrutiny Committee

**Date:** 7 December 2015

**Subject:** Eastbourne Community Safety Plan

**Report Of:** Ian Fitzpatrick, Senior Head of Community

Ward(s) All

**Purpose** To consider the current performance of the Eastbourne

Community Partnership (ECSP) under the updated Eastbourne

Community Safety Plan and to outline issues that may

potentially impact future crime and anti-social behaviour (ASB)

performance.

**Recommendation:** That Scrutiny notes the ECSP's achievements and future

risks/opportunities to performance and endorses the updated 2014/2017 Community Safety Plan with continued delegated implementation authority to Senior Head of Community.

**Contact:** Bob Gough, Eastbourne Crime Reduction Officer, Telephone

01323 415346 or internally on extension 5346. E-mail address <a href="mailto:bob.gough@eastbourne.gov.uk">bob.gough@eastbourne.gov.uk</a>.

### 1.0 Background/Introduction

- 1.1 Crime and Disorder Reduction Partnerships were initially established under the Crime and Disorder Act 1998. This required partnerships to be set up to consider and tackle crime at a local level.
- 1.2 Subsequently the Crime Reduction Partnership changed its name to the Community Safety Partnership (ECSP), to more accurately reflect its wider remit of community safety in conjunction with national developments.
- 1.3 Cabinet has previously endorsed the successful Crime Reduction performance of the Partnership. In 2005/2006 Eastbourne was subject to around 11,000 crimes. For the performance year 2010/2011 this had dropped to approximately 7,500 crimes<sup>(1)</sup> and to the end of June 2014, this has reduced to around 5,700 crimes, a further reduction of 5% compared with the same period the previous year<sup>(2)</sup>.
- 1.4 However police recorded crime has seen a considerable increase since the

last report. Up to the end of June 2015 overall crime has gone up from 5,753 crimes to over 6,800 an increase of 18.5%, compared with the same period last year. This increase is due to two factors; (i) Sussex Police strict adherence to Home Office Crime Recording Procedures and (ii) the PCC led initiative to increase crime reporting in a number of categories including, domestic abuse, hate crime and sexual offences.

### 2.0 Eastbourne Community Safety Plan 2014-2017

- 2.1 The current Plan has been developed in consultation with key partners including the Police and other members of the ECSP. Version 1.5 is available as Appendix A. It is modelled on a countywide endorsed layout, with a focus on what can realistically be achieved within current resource constraints and reflects priorities of the Police and Crime Commissioner (PCC) and Sussex Police, as well as addressing key local issues. Priorities for 2015/16 and measurement criteria are attached as Appendix B.
- 2.2 It is to be noted that although the Plan is for a three year period, performance targets are reviewed at the end of each performance year. Key performance targets have been incorporated into the relevant sections of Eastbourne Borough Council's Corporate Plan.

### 3.0 Performance Against Targets

- 3.1 The following relates to performance of the performance year 2014/15 compared with the baseline performance year 2013/14<sup>(3)</sup>. In other words, last year's performance.
  - i) Target reduce Public Place Violent Crime (PPVC) by 3%.
     Performance PPVC from 881 crimes to 1,292 an increase of 411 crimes or 46.7%
  - Target reduce serious Acquisitive Crime by 3%.
     Performance Serious Acquisitive Crime from 557 to 624. An increase of 67 or 12%.
  - iii) Target reduce Shoplifting by 3%.Performance Shoplifting from 810 offences to 881. An increase of 71 offences or 8.8%.
  - iv) Target to increase the number of Drug Supply offences. Performance Possession with intent to supply from 42 to 38. A reduction of 4 or 9.5%.
  - v) Target to remain the 4<sup>th</sup> lowest or better in crime per 000 population compared to our most similar groups (MSG) <sup>(4)</sup>. Performance 3<sup>rd</sup> lowest in our most similar group.
- 3.2 It will be noted from paragraph 1.3 above that Eastbourne has seen a substantial reduction in crime and overall crime was down further in 2013/2014. However last performance year saw a substantial increase, mainly due to changes in recording procedures by Sussex Police. It is anticipated this will increase will smooth out and we should see reductions in

2015/16 in a number of categories (1).

3.3 When referring to the Home Office iQuanta data, which compares numerous categories of crime with other towns in our most similar group (MSG) by 000 population, Eastbourne compares favourably (4):

June 2015 Quarterly Data shows:

- i. 3<sup>rd</sup> lowest overall crime
- ii. 2<sup>nd</sup> lowest burglary
- iii. 1st lowest robbery
- iv. 3rd lowest shoplifting
- v. 2<sup>nd</sup> lowest vehicle crime
- vi. Below median violent crime

### 4.0 Police and Crime Commissioner

4.1 Elections for a Police and Crime Commissioner (PCC) for each police area took place in November 2012. PCC's are responsible for policing and crime performance and to hold Chief Constables' to account. Councillor Ungar is Eastbourne's representative on the Police and Crime Panel (PCP) which has scrutiny powers over the PCC and, in particular, in terms of 'policing plan' and 'budget'. PCC's do not directly control local CSP's but directly impact ECSP effectiveness by PCC control of ECSP budget allocation and are responsible for monitoring CSP effectiveness.

### **5.0** Resource Implications

- The ECSP's Strategy Group, having agreed the updated Plan and its priorities has matched the priorities with the reduced overall budget. This excludes the continued Basic Command Unit funding of approximately £30k for this year, utilised mainly by the District Police in direct support of the Plan's objectives.
- It is established that the Sussex Police and Crime Commissioner (PCC) now has direct control in determining budget allocation to local CSPs commencing in the 2014/2015 financial year<sup>(5)</sup>. Eastbourne CSP is working with the East Sussex Community Safety Partnership to highlight the positive benefits for the PCC to retain and increase investment in ECSP activity. Without additional funding next year from the PCC the ECSP's ability to fund worthwhile local community safety projects may be compromised. It is worthy of note that the PCC's allocation this financial year remains at £26.5k.
- 5.3 Central Government's budgetary restrictions placed on Local Authorities and Police Forces in response to central financial deficits have created major challenges for the public sector, of which the policing district of Eastbourne is not immune, and this is coupled with uncertain future funding in 2016/2017. These challenges will require a continued determination and creative partnership approach to ensure performance is back on track.
- The Counter-Terrorism and Security Act 2015, places a duty on all specified authorities (EBC is such an authority) in exercise of their functions to have due regard to the need to "prevent" people from being drawn into terrorism. The current threat level remains at "severe". Prevent is a strand of work

aligned to 3 other strands, namely, Protect, Pursue and Prepare, which make up central governments counter-terrorism strategy. Whilst Prevent is a priority of the CSP, the legal duty now placed on EBC has led to developing a separate EBC Prevent Duty Action Plan for implementation over the next several years by the Eastbourne Crime Reduction Officer. Reporting structures will include, Corporate Management Team, local CSP as well as the newly constituted East Sussex Prevent Board. The relevant legislation came into effect on the 1st July 2015, and although classified as a low risk area, EBC may have to report on progress direct to the Home Office.

### 6.0 Staffing

There are no staffing implications arising from this report.

### 7.0 Other Implications - Environmental, Community Safety, Youth

- 7.1 **Environmental**: The ECSP includes a number of activities within its plan to target environmental crime, supporting Neighbourhood First.
- 7.2 **Community Safety:** Continued delivery of the 40 point action plan, coupled with our proactive approach in terms of Neighbourhood Management and marketing of such success has, it is contended, made a positive contribution to overall Community Safety in Eastbourne.
- 7.3 **Youth**: Since 2008 the ECSP has consistently made targeted financial contribution to youth initiatives designed to prevent Youth Crime and ASB, which has added value to existing agency work as detailed in the current Youth Strategy.

#### 8.0 Conclusion

- 8.1 Whilst overall crime has substantially reduced from 2005/06 to 2013/14, owing to Sussex Police changing recording procedures in response to national guidelines, a substantial increase in overall crime was experienced in 2014/15 performance year. However performance still compares favourably when crime levels per 000 population are measured against similar towns in our Most Similar Group (MSG). Early analysis of this performance year's crime suggests a move to a reducing crime trend for 2015/16, more consistent with crime reduction experienced over the last decade.
- 8.2 Central Government cut-backs continue to change local delivery structures. This may impact policing and Police & Crime Commissioner funding of Eastbourne CSP in 2016/17 performance year. Enhanced work at a local level for Prevent is essential to respond to EBC'S new legal duty.
- 8.3 Eastbourne CSP is responding to the challenges by continued focus on partnership working to deliver the CSP Action Plan and improve crime reduction.
- 8.4 Scrutiny is requested to note the reasons for a crime increase in 2014/15, endorsed the updated CSP Plan and continue the delegated authority to the

Senior Head of Community to implement actions set out.

### Bob Gough Crime Reduction Officer

### **Background Papers:**

The Background Papers used in compiling this report were as follows:

- 1. Sussex Police Crime Data
- 2. Sussex Police Crime Data
- 3. Sussex Police and iQuanta Data (Home Office)
- 4. iQuanta Data produced by the Home Office compares Eastbourne against fourteen other similar towns in England on a rolling quarter. Crime Data produced monthly.
- 5. Central Government Legislation and Home Office Guidance

Appendix A – Community Safety Plan Version 1.5 (available on request)

Appendix B - CSP Priorities and Measurement Criteria 2015/16

To inspect or obtain copies of background papers please refer to the contact officer listed above.



### Eastbourne Community Safety Partnership Action Plan - 2014 -17

(Priorities listed in East Sussex Safer Communities Plan)

### **Appendix A**

### **April 2015**

Priority Number and Action		Action	Person Responsible	Completion Date	Blockage Observations	Traffic Light	Priority
1.	Domestic Abuse.	Support awareness initiatives (home office) White Ribbon.	NPT Inspector.	Ongoing.	Time and money.	Green.	6
2.	Domestic Abuse.	Support MARAC processes via Integrated Delivery Team.	Crime Reduction Officer EBC.	Ongoing.	Time.	Green.	6
3.	Domestic Abuse.	Implement Sussex Police processes to improve reporting and action.	District Com Sussex Police.	Ongoing.	Staffing.	Green.	6
4.	Domestic Abuse.	Support and implement ESSCG. 5 year plan – via integrated delivery team.	Crime Reduction Officer EBC.	Ongoing.	ESSCG Developing Plan – Timescale.	Amber.	6
5.	Alcohol and Drug related Crime.	Operation Support.	District Commander Sussex Police.	Ongoing.	Staffing Overtime.	Green.	7

Prio Acti	rity Number and on	Action	Person Responsible	Completion Date	Blockage Observations	Traffic Light	Priority
6.	Alcohol and Drug related Crime.	Implement and monitor cumulative impact policy.	Senior Specialist Advisor EBC.	Ongoing.	Council approved.	Green.	7
7.	Alcohol and Drug related Crime.	Notify relevant agencies of inappropriate licensing applications.	Senior Specialist Advisor.	Ongoing.	Timelines in objection.	Green.	7
8.	Alcohol and Drug related Crime.	Continuation of support of street pastors.	Chair JAG.	Ongoing.	Voluntary sector staffing.	Green.	7
9.	Alcohol and Drug related Crime.	Undertake intelligence led multi-agency licensing visits.	Senior specialist Advisor – EBC NPT Inspector.	Ongoing.	Staffing Organisation.	Green.	7
10.	Alcohol and Drug related Crime.	Undertake relevant test purchases as required – intelligence led.	Licensing Officer Sussex Police.	Ongoing.	Trading Standards Availability.	Green.	7
11.	Alcohol and Drug related Crime.	Support Sussex Police Alcohol Diversion Scheme, via Integrated Delivery team.	Licensing Officer Sussex Police.	Ongoing.	Other priorities Money.	Green.	7

Prio:	rity Number and on	Action	Person Responsible	Completion Date	Blockage Observations	Traffic Light	Priority
12.	Alcohol and Drug related Crime.	Support countrywide communication campaigns via integrated delivery team.	CSSO Sussex Police.	Ongoing.	Staffing Other priorities.	Amber.	7
13.	Alcohol and Drug related Crime.	Support Sussex wide enforcement strategy including Op Support.	District Commander Sussex Police.	Ongoing.	Staffing Intelligence.	Green.	7
14.	Alcohol and Drug related Crime.	Support introduction of test on arrest direct opiate users to effective treatment through integrated delivery team.	Joint Commissioning Manager ESCC.	Ongoing.	Time Staffing Money.	Green.	7
15.	ASB Hate Crime.	Deployment of police resources targeting the identified threat, harm and resolution.	Neighbourhood policing inspector.	Ongoing.	Time Staffing Money.	Green.	5

Prio: Actio	rity Number and on	Action	Person Responsible	<b>Completion Date</b>	Blockage Observations	Traffic Light	Priority
16.	ASB Hate Crime.	Fully integrate community ASB/Hate Risk Assessment into EBC customer 1st processes and data collection.	Crime Reduction Officer EBC.	Ongoing.	Time Repeat training required.	Green.	5
17.	ASB Hate Crime.	Support and active involvement in ASBRAC and PSG outcome meetings.	NPT ASB Officer.	Ongoing.	Staffing support.	Green.	5
18.	ASB Hate Crime.	Continue to develop effective neighbourhood management to problem solve ASB and environmental crime.	Community Manager EBC.	Ongoing.	Lack of staffing.	Green.	2 & 5
19.	ASB Hate Crime.	Continue to effectively support EBC youth strategy.	Community Manager EBC.	Ongoing.	Effective co- ordination.	Green.	2 & 5

Prior Actio	rity Number and on	Action	Person Responsible	Completion Date	Blockage Observations	Traffic Light	Priority
20.	ASB Hate Crime.	Support implementation of Fire & Rescue Service plan to reduce deliberate/accidental fires and deliver home safety visits.	Eastbourne Borough Commander Fire & Rescue Service.	Ongoing.	Staffing.	Green.	2
21.	ASB Hate Crime.	Effective response and resolution of graffiti, dog fouling and litter.	Neighbourhood 1st Manager EBC Community Payback.	Ongoing.	New system bedded in Equipment for probation.	Green.	2
22.	ASB Hate Crime.	Street drinkers subgroup to develop tactics to deal with the issues Regular Hubs.	Neighbourhood policing team inspector Sussex police.	Ongoing.	Time Staffing.	Amber.	9
23.	ASB Hate Crime.	Effective implementation of Future ASB legislation via integrated delivery team.	Crime Reduction Officer EBC Safer Comms Team ESCC.	Ongoing.	Lawyer Fees.	Green.	2 & 5

Prio Actio	rity Number and on	Action	Person Responsible	Completion Date	Blockage Observations	Traffic Light	Priority
24.	Road Safety.	Promote and use Operation Crackdown.	Chair JAG CSSO.	Ongoing.	Time Staffing.	Green.	3
25.	Road Safety.	Identify KSI trend and support/lead on reduction initiatives.	Eastbourne Borough Commander Fire & Rescue Service.	Ongoing.	Relevant data required.	Amber.	3
26.	Road Safety.	Implement Community Speedwatch.	NPT Sergeant.	Ongoing.	Number of trained volunteers.	Green.	3
27.	Volume Crime.	Early identification of trends via JAG and develop preventative tactics to support detection of offences by district police.	Chair JAG.	Ongoing.	Timeline.	Green.	4
28.	Volume Crime.	To continue to implement shoplifting action plan.	Business Crime Manager EBC.	March 2016.	Staffing Other priorities.	Green.	4

Prio:	rity Number and on	Action	Person Responsible	Completion Date	Blockage Observations	Traffic Light	Priority
29.	Volume Crime.	To develop intelligence and tactics to focus on any local organised crime groups. Eastbourne with outcome to disrupt.	District Commander Sussex Police.	Ongoing.	Access to Community Intelligence.	Green.	4
30.	Community Engagement Public Reassurance.	Continue to develop neighbourhood management in key areas e.g. North Street and Regency Park.	Crime Reduction Officer EBC.	Ongoing.		Green.	1
31.	Community Engagement Public Reassurance.	Reduce bogus callers via No Cold Calling Zones.	Trading Standards.	Ongoing.	Community must require Zone.	Green.	1
32.	Community Engagement Public Reassurance.	To continue to develop Neighbourhood Watch throughout Eastbourne with a focus on deprived areas.	NW Chair.	Ongoing.	Difficulty of engagement – more deprived areas.	Green.	1

Priority Number and Action		Action	Person Responsible	Completion Date	Blockage Observations	Traffic Light	Priority
33.	Community Engagement Public Reassurance.	To continue to implement 'Talk to Us' Multi Agency Events.	Equalities Officer, EBC Chair JAG.	Ongoing.	Staffing and time to co-ordinate events.	Green.	1
34.	Community Engagement Public Reassurance.	To effectively support the annual 999 event.	Borough Commander East Sussex Fire & Rescue Chair JAG.	July 2015	Resource Contribution.	Green.	1
35.	Community Engagement Public Reassurance.	To continue to publish – Com Safety Partnership – Newsletters and Press releases on a monthly basis to give public re-assurance Develop Social Marketing Initiatives.		Ongoing.	Time and product.	Amber.	1
36.	Prevent.	To continue to develop Prevent and co-ordinate activity.	Crime Reduction Officer EBC.	Ongoing.	Time and staffing.	Green.	8

Prio:	rity Number and on	Action	Responsible D	Completion Date	Blockage Observations	Traffic Light	Priority
37.	Community Engagement Public Reassurance.	Support consultation and county level project to provide Mosaic data – to enable better local community concerns via integrated delivery team.	Chair JAG.	Ongoing.	Domestic violence data to be actioned.	Green.	6
38.	Community Engagement Public Reassurance.	Support ESCSG co- ordinated comms delivery.	CSSO Sussex Police.	Ongoing.	Time and staffing.	Amber.	6
39.	Community Engagement Public Reassurance.	To support the development of the 'Big Local Project' in Devonshire West.	Comm Manager EBC.	Ongoing.	Community engagement level.	Green.	6
40.	Substance misuse and new psychoactive substances.	Intelligence led drugs operations – especially in the Devonshire Ward.	District Commander Sussex Police.	Ongoing.	Resources.	Green.	10

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### **Appendix B**



### **Eastbourne Community Safety Partnership**

# <u>Priorities and Performance Targets for Performance</u> <u>Year 2015/16.</u>

Priority	
1.	Community Engagement and Public Reassurance
	To continue to engage with the communities we serve and meet their needs in relation to community safety and public reassurance.
	Measurements:
	Annual 999 Event.
	<ul> <li>Community Safety Partnership Bi-Monthly Newsletter.</li> <li>Number of "Talk to Us" Events.</li> </ul>
	<ul> <li>Endorsement of Neighbourhood Management by Eastbourne Strategic Partnership.</li> </ul>
2.	Environmental Anti-Social Behaviour
	Reducing arson, graffiti, fly tipping, litter and dog fouling contributes to an improvement in the quality of life for the residents of Eastbourne.
	Measurements:
	Reduction in the number of accidental and deliberate fires recorded by East Sussex Fire and Rescue Service (ESF&RS) in 2015/16 performance year compared to the benchmark of ESF&RS.
	East Sussex Fire and Rescue Service number of Safety Visits, 1600 for 2015/16.
	To reduce the number of incidents of (i) graffiti (ii) fly tipping (iii) litter (iv) dog fouling reported by the public to Eastbourne Borough Council by 5% in 2015/16 performance year, compared with 2014/15.

### 3. Road Safety

Anti-social driving, including speeding, is a major concern of our communities.

#### Measurements:

Increase in reports to Operation Crackdown in performance year 2015/16, compared to 2014/15.

Number of deployments of SID (Speed Indication Device) and Community Speedwatch in 2015/16.

#### 4. Volume Crime

The Continued reduction of offences such as burglary, robbery and vehicle crime, makes Eastbourne a better place to live, work and visit.

#### Measurements:

To reduce the number of offences of burglary dwelling reported to the police in 2015/16 performance year, compared with 2014/15.

To reduce the number of offences of personal robbery reported to the police in 2015/16 performance year compared with 2014/15.

To reduce the number of offences of theft of and theft from motor vehicles reported to the police in 2015/16 compared with 2014/15.

### 5. Anti-Social Behaviour (ASB) and Hate Crime

It is essential to give effective support to vulnerable and high risk victims of hate crime and ASB, as well as bringing offenders to Justice.

#### Measurement:

To increase the reporting of personal anti-social behaviour crimes to the police in 2015/16 performance year compared to 2014/15.

## 6. **Alcohol Related Crime & Disorder** To reduce the negative impact of the night-time economy on the town centre. Measurement: To reduce the number of Public Place Violent Crimes reported to the police in 2015/16 performance year compared to 2014/15. 7. **Domestic Abuse and Sexual Offences** To increase the reporting of such offences, provide support to victims and bring offenders to justice. Measurements: To increase the reporting of domestic abuse crimes to the police in 2015/16 performance year compared to 2014/15. To increase the reporting of serious sexual offences to the police in 2015/16 performance year compared to 2014/15. 8. **Prevent Strategy** To prevent the radicalisation of vulnerable members of our communities, thereby contributing to a reduction in extremism. Measurement: Develop and Implement Action Plan to comply with "Prevent" duty under the Counter-Terrorism and Security Act 2015.

#### 9. Street Communities

Not only do street drinkers and rough sleepers cause major nuisance to residents and visitors, they are amongst the highest levels of victims of crime and are amongst the most vulnerable in our community.

#### Measurements:

- To set up and develop ongoing engagement.
- To reduce the number of rough sleepers.
- Develop activity sessions every week for the street communities to attend and take part in.

### 10. Substance Misuse and New Psychoactive Substances

Causal links to crime, anti-social behaviour and health.

#### Measurement:

To increase the number of offences of possession with intent to supply in 2015/16 performance year compared to 2014/15.

### Note:

Priorities and Measurements are related to the 40 point Eastbourne Community Safety Partnership Action Plan.

### Agenda Item 9

BODY: SCRUTINY

DATE: 7<sup>th</sup> December 2015

**SUBJECT:** Corporate Performance - Quarter 2 2015/16

REPORT OF: Chief Finance Officer and Head of Corporate

**Development** 

Ward(s): All

**Purpose:** To update Members on the Council's performance against

Corporate Plan priority actions, performance indicators and

targets for Quarter 2 2015/16.

To inform members of the Council's provisional financial

outturn for Quarter 2 2015/16.

**Contact:** William Tompsett, Senior Corporate Development Officer

Tel 01323 415418 or internally on ext 5418

Pauline Adams, Financial Services Manager Tel 01323 415979 or internally on ext 5979.

**Recommendations:** Members are asked to:

i) Note the performance against national and local Performance Indicators and Actions from the 2010/15 Corporate Plan (2014 refresh).

- ii) Note the General Fund, HRA and Collection Fund financial performance for the quarter ended September 2014, as set out in sections 3, 4 & 6.
- iii) Note the transfer from reserves as set out in paragraph 3.5.
- iv) Note the amended capital programme as set out in Appendix 3.
- v) Note the Treasury Management performance as set out in section 7.

### 1.0 Introduction

- 1.1 The 2010/15 Corporate Plan was refreshed in 2014 and sets out a number of key actions and indicators to deliver and measure progress against key priorities. Throughout the year, performance against these key indicators and milestones is reported to Cabinet and Scrutiny committees on a quarterly basis and to Scrutiny monthly.
- 1.2 The information in these performance reports is collected and managed using the Covalent performance management system. Further detail behind the report and evidence providing a full and robust audit trail for the

performance information presented is available to view within the online system. A dedicated Member portal has been designed to enable and encourage Members to access performance information at any time and two dedicated training sessions have been delivered. All Members are invited to contact the Corporate Development Team at any time to arrange individual training or support on using the system if required.

- 1.3 In the absence of a National Performance Framework it is important that the authority continues to strengthen its own performance management procedures particularly in relation to the use of robust local indicators and meaningful reporting against actions and activities. The actions, milestones and performance indicators in the Corporate Plan refresh 2014 have been chosen to reflect this year's priority activities and objectives with a view to realising the longer term vision set out in the Corporate Plan.
- 1.4 Due to operational improvements made to our activity reporting procedures in Quarter 3 2014/15, we made a change to one of the reported performance indicators. CS\_012 "Calls Handled at First Point of Contact" has now been replaced with CS\_012a "Telephone Calls handled at first point of contact." This new version of the indicator focuses solely on phone scripts.
- 1.5 Following changes to crime reporting procedures, it was decided to change the crime related PIs from targeted to data only as the previous targets are no longer relevant to the data being reported. These PIs will be reviewed and revised for the next iteration of the Corporate Plan.

### 2.0 Performance Overview

- 2.1 **Appendix 1** is a detailed report on the activities and outturns of the performance indicators listed within the current Corporate Plan. This report shows the latest available outturns for the local performance indicators featured in the 2010/15 Corporate Plan broken down into themed areas.
- 2.2 Each project has been allocated a number of in-year actions and milestones to be completed in order to progress the project efficiently. Some projects may be fully completed within the year whereas larger scale priorities will be delivered over a longer period. The first section of Appendix 1 lists all the Corporate Plan priority actions whose in-year milestones have already been fully completed this year. Full details of the specific milestones and commentary for these actions is available on request or directly via the Covalent Performance Management System.
- 2.3 The second section of Appendix 1 lists the ongoing actions showing all milestones that were scheduled for completion within this period and any outstanding milestones along with commentary to explain the context behind them.
- 2.4 Chapter summary text has been supplied by the relevant Heads of Service to provide added context for the performance reported in each section. This commentary highlights important achievements and challenges for the reporting period and can be found at the start of each chapter.

- 2.5 The PI tables show which indicators related to the priority projects are performing on target (green tick icon), failing to reach target (red octagonal icon) or are near misses (amber triangle icon). Relative performance is based on quarterly targets as set by the managers of each area using past performance, available benchmarking and planned service developments.
- 2.6 The current outturn for each PI is shown on the performance gauges in column 4 Year to date. The gauges show visually how the level of performance compares to targets (green zones) and near miss levels (amber zones). Amber zones have been reviewed to reflect appropriate levels of performance expectation and any national targets which are lower than our own local aspirations.
- 2.7 The bar charts in column 6 show comparative performance against previous quarters/years as appropriate. This enables an at a glance indication of whether performance is improving or not and will help identify potential trends and seasonality of performance.
- 2.8 Commentary has been included in the action and indicator outturn tables where supplied. This provides some contextual background to the performance and this function and is backed up by the online evidence collation facility of the Covalent system.
- 2.9 Of the 27 Key Performance Indicators reported in the Corporate Plan this quarter, 5 are currently showing as Red, 9 are showing as Green, 3 are showing as Amber and 10 are data only or contextual PIs. The off target PIs are...
  - DE\_011 Number of reported fly-tipping incidents reported
  - CD\_008 Decent Homes Programme
  - CD\_051 Difficult properties remedied/brought back into use
  - TL\_026 Total number of theatre users
  - CS 003 Sickness absence
- 2.10 We have the capability within Covalent to analyse performance data via dashboard reporting. This allows us to look beyond green amber red performance reporting and drill down more into the data and what it is telling us. The following PIs are showing as the relatively best performing according to the latest confirmed data available:

	Code & Title	Gauge	Value	Target
<b>②</b>	TL_008 Conference delegates		14,775	12,000
<b>②</b>	CD_155 Number of affordable homes delivered (gr		70	30
<b>②</b>	CS_011 Telephone call abandonment rate	$\rightarrow$	3.26%	5%
<b>②</b>	CD_056 Median average number of days for assist	$\rightarrow$	73 days	100 days
<b>②</b>	DE_192 Percentage of household waste sent for re	_	37.90%	35.00%

<sup>\*</sup>The data in this table is based on the latest reported out-turns including annually reported indicators so may include PIs where data is from the 2014/15 out-turn.

### 3.0 Financial Performance – General Fund

3.1 General Fund performance for the year to September is in the table below:

Department	Full Year Budget	Profiled Budget	Actual to 30 Sep 15	Varianc e to date	Projected Outturn
	£'000	£'000	£'000	£'000	£'000
SUMMARY					
Corporate Services	5,765	4,092	4,095	3	8
Community Services	5,902	26,860	26,733	(127)	(78)
Regeneration, Planning Policy					
and Assets	117	7	24	17	33
Tourism & Enterprise	2,949	1,972	1,963	(9)	6
<b>Total Service Expenditure</b>	14,733	32,931	32,815	(116)	(31)
Contingencies etc	(350)	67	-	(67)	(134)
Capital Financing and Interest	1,892	759	759	-	-
Contributions to/(from)					
Reserves	(1030)	(1030)	(1030)	-	-
Net Expenditure	15,245	32,727	32,544	(183)	(165)

Service Details are shown at **Appendix 2.** The work on realigning the budgets for Future Model 2 is now complete and the department spilt is based on the current operating structure.

3.2 The position at the end of September shows a favourable variance of £183,000 on net expenditure which is a movement of £187,000 compared to the position reported at the end of the first quarter in June. Service expenditure has a favourable variance of £116,000 mainly as a result of:

Salary savings pending recruitment to new FM structure £69k Additional Crematorium Abatement income £45k

- 3.3 The contingency fund currently stands at £134,000 which is available to fund inflationary increases and any future unforeseen one off areas of expenditure during the year.
- 3.4 The projected outturn shows a favourable variance of £165,000. This is within 1.1% of the net budget and is within an acceptable tolerance level. However management continues to manage this position to ensure that this final outturn position is maintained.
- 3.5 Cabinet will be asked to approval the transfer from reserves as set out below:

Item No.	Amount	Reserve Code	Reserve	Reason
1	£75,000	z10125	Strategic Change Reserve	IESE payment for 2015-16
	£75,000			

This transfer is in line with the approved financial strategy.

### 4.0 Financial Performance - HRA

4.1 HRA performance for the quarter is as follows:

	Current Budget £'000	Profiled Budget £'000	Actual to 30 Sept 15 £'000	Variance to date £'000	Projecte d Outturn £'000
HRA					
Income	(15,747)	(7,917)	(7,954)	(37)	(37)
Expenditure	12,774	3,969	3,899	(70)	(61)
Capital Financing & Interest	1,893	-	-	-	
Contribution to					
Reserves	784	_	-	-	
Total HRA	(296)	(3,948)	(4,055)	(107)	(98)

- 4.2 HRA performance is currently above target by £107,000, this is mainly due to increase in rents from the number of void properties being at a lower level than budgeted for plus a quicker turnaround (£41k), a reduction required for the provision for bad debts (£31k) and the slow take up of the under occupation scheme (£36K). Other small variances are carefully being monitored.
- 4.3 The favourable variances above are reflected in the forecast outturn of £98,000.

### 5.0 Financial Performance – Capital Programme

- 5.1 The detailed capital programme is shown at Appendix 3. Actual expenditure is low compared to the budget, due to delays in the start dates of various major projects. Expenditure is expected to increase as schemes progress, however spending patterns will be reviewed at quarter three and re-profiled into the 2016/17 year where appropriate.
- 5.2 The capital programme has been amended from that approved by Cabinet in September to reflect new approved schemes.

### 6.0 Financial Performance - Collection Fund

- 6.1 The Collection fund records all the income from Council Tax and Non-Domestic Rates and its distribution to the major precepting authorities.
- 6.2 The projected Collection Fund for the year is as follows:

		Business
	Council Tax	Rates
	£'000	£'000
Balance B/fwd 1.4.15	(447)	1,789
Deficit recovery	180	(1,295)
Debit due for year	(54,747)	(34,264)
Payments to preceptors	53,953	34,399
Transitional Relief		(24)
Allowance for cost of collection		127

Allowance for appeals Write offs and provision for bad		838
debts	399	142
Estimated balance 31.3.16	(662)	1,712
Allocated to:		
CLG	-	856
East Sussex County Council	(480)	154
Eastbourne Borough Council	(91)	685
Sussex Police	(57)	-
East Sussex Fire & Rescue	(34)	17
	(662)	1,712

- 6.3 The allocations to preceptors reflect the operation of the Collection fund for Council Tax and retained Business Rates which are distributed on different bases under regulations. The distributions of the estimated balance calculated at quarter 3 will be made in 2016/17. Any changes after that date will be made in 2017/18.
- 6.4 Council Tax is currently showing a £662,000 surplus, a variance of 1.21%, this is due to a combination of factors including better performance against the collection allowance within the Council tax base and a reduction in the Council Tax Reduction scheme caseload.
- 6.5 The Business Rate deficit of £1,712,000 is as a result of a bigger than anticipated provision made in 14/15 for outstanding appeals, giving rise to a higher than budgeted for balance carried forward as at 1.4.15, together with the extra number of appeals received by the valuation office which were not included in the 14/15 figures. The total number of appeals outstanding as at 30.9.15 was 248 with a total rateable value of £21.5m. The deficit represents 5% of the total debit for the year.
- 6.6 Collection performance is as follows:

Cash Collection Rates	Council Tax	Business Rates
Q2 Actual	56.20%	54.29%
Q2 Target	57.50%	54.33%

### 7.0 Treasury Management

7.1 The detailed mid-year review report has been submitted to the Audit and Governance Committee on 2 December in compliance with CIPFA's Code of Practice for Treasury Management. Below is a summary of the main points from the current economic background, interest rate forecasts, investment and borrowing performance.

### 7.2 **Economic Background**

While the economic outlook for the UK and US improved through much of 2014, the first quarter of 2015 was something of a disappointment for the two economies. Q2 figures proved this to be a blip, but more recently, the

sustainability of the economic recoveries has been called into question. Add in unsettled global financial markets and it could see both central banks hold back from policy changes until 2016

The Bank of England August Inflation Report included a forecast for growth to remain around 2.4 – 2.8% over the next three years, driven mainly by strong consumer demand as the squeeze on the disposable incomes of consumers has been reversed by a recovery in wage inflation at the same time that CPI inflation has fallen to, or near to, zero over the last quarter. Investment expenditure is also expected to support growth. Since then, worldwide economic statistics have been distinctly weak so it would not be a surprise if the next Inflation Report in November were to cut those forecasts.

The August Bank of England Inflation Report forecast was notably subdued with inflation barely getting back up to the 2% target within the 2-3 year time horizon

#### 7.3 **Interest Rate Forecast**

The Governor of the Bank of England, Mark Carney, has repeatedly stated that increases in Bank Rate will be slow and gradual. The MPC is concerned about the impact of increases on many heavily indebted consumers, especially when average disposable income is only just starting a significant recovery as a result of recent increases in the rate of wage inflation, though some consumers will not have seen that benefit come through for them

Capita Asset Services, the council's treasury advisors, undertook a review of its interest rate forecasts on 11 August after the August Bank of England Inflation Report. This latest forecast includes no change in the timing of the first increase in Bank Rate as being in quarter 2 of 2016.

#### 7.4 **Annual Investment Strategy**

The Treasury Management Strategy Statement (TMSS) for 2015/16, which includes the Annual Investment strategy, was approved by Council on 4 February 2015. It sets out the Council's investment priorities as being:

- Security of Capital;
- Liquidity;
- Yield.

A full list of short term investments held as at 30 September 2015 is shown in the table below:

Counterparty	Amount £'000	Interest Rate	Maturity
Santander	4,000	0.80	Call
Nationwide Building Society	1,000	0.66	6.11.15
Lloyds Bank	459	0.40	Current Account
	5,459		

In addition, a sum of £1m is invested with Lloyds Bank at a rate of 3.03% maturing on 23.1.19. This investment is held as part of the LAMS scheme and all interest earned will be transferred into a reserve set up to mitigate any financial risks arising from that scheme.

Ni approved limits within the Annual Investment Strategy were breached during the quarter ending 30 September 2014.

Investment rates available in the market have continued at historically low levels. Investment funds are available on a temporary basis and arise mainly from the timing of the precept payments, receipts of grants and the progress of the capital programme.

## 7.4 **Investment performance**

Investment performance for the quarter ending 30 September 2014 is as follows:

		Council	
	Benchmark	Performanc	Interest
Benchmark	Return	е	Earning
7 day	0.35%	58.00%	£32,750

The authority outperformed the benchmark by 0.23%. The budgeted investment return for 2015/16 is £50,000. Performance for the year to date is above target, but the second half of the year will see a reduction in interest income as temporary investments are utilised in place of borrowing. The continuous use of internal balances is in line with the Council's strategy and reduces the amount of interest paid on loans

#### 7.4 **Borrowing**

No borrowing or debt re-scheduling was undertaken during the guarter.

Cash flow predictions indicated that further borrowing will be required towards the end of the year, depending on the timing of capital expenditure. The exact timing and nature of this borrowing will be considered at that time.

#### 7.5 **Compliance with Treasury and Prudential Limits**

It is a statutory duty for the Council to determine and keep under review the affordable borrowing limits. The Council's approved Treasury and Prudential Indicators (affordability limits) are included in the approved TMSS.

During the quarter to 30 September 2015 the Council has operated within all the other treasury limits and Prudential Indicators set out in the Council's Treasury Management Strategy Statement and in compliance with the Council's Treasury Management Practices.

#### 8.0 Consultation

8.1 Not applicable

## 9.0 Implications

9.1 There are no significant implications of this report.

#### 10.0 Conclusions

- 10.1 This report provides an overview of performance against the authority's priority actions and indicators as at Quarter 2 2015/16. Progress against the key projects and indicators is updated on the online Covalent system on a regular basis and provides a "live" view of the Council's performance accessible at any time.
- 10.2 Both the General Fund and the HRA are showing favourable variances for the quarter and the outturn forecast. Capital expenditure is low but this is to be expected as some of the major schemes are yet to commence.
- 10.3 The Collection forecast for Council Tax is indicating a surplus of £662,000 and a deficit for Business Rates of £1,712,000. This will be allocated to or collected from preceptors during 2016/17.
- 10.4 Treasury Management performance is on target and all activities were within the approved Treasury and Prudential Limits.

William Tompsett Senior Corporate Development Officer

Pauline Adams Financial Services Manager

#### **Background Papers:**

The Background Papers used in compiling this report were as follows:

Corporate Plan 2010/15 (2014 refresh)
Covalent performance management system
Budget monitoring working papers 2016/17 September 2015
Collection Fund and Business Rates Collection Fund monitoring working papers 2015/16.

To inspect or obtain copies of background papers please refer to the contact officer listed above.



# **Completed CP Actions as at Q2 2015**



Priority Theme	Project	Status
Priority Theme 1 Prosperous Economy	CP14_1_01 Tourism Marketing and Brand Development	<b>②</b>
Priority Theme 2 Quality Environment	CP14_2_01 Managing Waste Responsibly	<b>②</b>
Priority Theme 2 Quality Environment	CP14_2_02 Improving the Cleanliness of the Street and Public Areas	<b>②</b>
Priority Theme 2 Quality Environment	CP14_2_03 Allotment Provision	<b>Ø</b>
Priority Theme 3 Thriving Communities	CP14_3_01 Develop Youth Services and Activities	<b>Ø</b>
Priority Theme 3 Thriving Communities	CP14_3_04 Support to Vulnerable Households	<b>②</b>
Priority Theme 3 Thriving Communities	CP14_3_05(a) Enable the transfer of Towner to independent governance	<b>②</b>
Priority Theme 3 Thriving Communities	CP14_3_05(b) Progress work with English Heritage to secure funding for the development of the Redoubt as an accessible, living museum	<b>Ø</b>
Priority Theme 3 Thriving Communities	CP14_3_06 Tennis Development	<b>Ø</b>
Priority Theme 4 Sustainable Performance	CP14_4_02 Sustainable Service Delivery Strategy (SSDS)	<b>②</b>

# **Corporate Plan Milestones** (Scheduled for Quarter 2 2015 or yet to incomplete)



	Parent Action	Action	Description	Due Date	Note	Completed
	P14_1_03 Business Support  t	CP14_1_03a Use of technology to promote local services including	Complete marketing plan for Partnership to market the service to traders and public.	31-Mar-2015	This project is now part of the £2m Pier Fire Grant from DCLG. The grant was approved in February and the timetable is that this project will be delivered within 18 months.	No
		procurement	Start input of data to website and implement automatic data transfer.		The VisitEastbourne data is ready to switch on as soon as EBNow sign a new contract which includes the original data agreement.	No
		CP14_2_04a Implement actions to reduce the carbon	Complete feasibility study for the creation of a smart grid	31-Aug-2015	This was connected to funding application from DECC (see second note below). This is near completion as draft report and model received - due to be signed off by 31 December 2015.	No
Page 38		use of the Council's own buildings (a) wards a Low	Identify costs and opportunities to implement a CHP energy and food hub, and report to Strategic Property Board for decision	31-Aug-2015	DECC delayed announcement of funding, start date set back to 2 January 2015. This is near completion as draft report and model received - due to be signed off by 31 December 2015.	No
ω <sub> </sub> (	arbon rown	buildings (b)	Complete feasibility study for alternative heating and lighting solutions for the Eastbourne Sports Park	31-Aug-2015	Had been awaiting potential solutions from Carillion. As they did not materialise moved to different framework contract with Kier, awaiting solutions.	No
			In conjunction with the Asset Management Programme initiate recommendations outlined in the Carbon Audits for priority buildings	31-Aug-2015	As above, now awaiting solutions from Kier.	No
	CP14_2_05 Transport - CP14_2_05a Implement Cycle Cycling Provision Strategy		In partnership with ESCC complete detailed design of 5 new cycle routes	30-Nov-2014	Detailed designs have been completed for three routes; Meads to town centre and seafront, town centre to seafront via Devonshire Place and Horsey Phase 1. The Horsey Phase 3 route is to be constructed on floodplain and therefore the detailed design and associated planning is extensive. Construction of the route is not expected until the Summer of 2016. The provision of the seafront cycle route has been delayed due to ongoing discussion with DCLG regarding the amendment to the byelaw. These delays are outside EBC's control as they involve external partners/stakeholders.	No

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Parent Action Action		Description	Due Date	Note	Completed
		Complete detailed design of seafront cycle route	30-Sep-2015	Detailed design is currently being finalised.	No
		Commission Consultants to assess the need for additional flood storage capacity and provide options for delivery	31-Mar-2015	Discussions have been taking place with the EA to progress this work and contribute to a brief for consultants to review the Eastbourne Park flood storage scheme.	No
CP14_2_06 Eastbourne Park	CP14_2_06b Carry out feasibility work for the new flood mitigation measures	Prepare tender documents	30-Jun-2015	Discussions have been taking place with the EA to progress this work and contribute to a brief for consultants to review the Eastbourne Park flood storage scheme.	No
		Commission Consultants	30-Sep-2015	Discussions have been taking place with the EA to progress this work and contribute to a brief for consultants to review the Eastbourne Park flood storage scheme.	No
	CP14_3_02d Monitoring and Analysis of Ward Walks	First Ward Walk event held	30-Sep-2014	Ward walk scheme being reviewed and revised to	No
CP14_3_02 Improving		Second Ward Walk event held	30-Sep-2014	enable "light engagement" events with ward councillors for the remainder of 2015/16.	No
Neighbourhood Delivery		Feedback collated and analysed	30-Nov-2014	Formal events deferred to Spring. Informal arrangements continue for both wards to ensure regular resident engagement.	No
	CD1 1 2 025 C	Include an additional 4 units (total 44)	01-Sep-2015	Occupied by early October 15 .	Yes
CP14_3_03 Best Use of Housing Resources	CP14_3_03f Supporting Housing and Economic Progress (SHEP)	Three priority commercial properties to be brought into use for Business Start Ups	01-Sep-2015	Delayed to incorporate Coastal Communities funding requirements for larger project. New completion target March 2016.	No
CP14_3_07 Active Eastbourne	cP14_3_07a Complete and implement the first priorities of the Active Eastbourne strategy	Forum to develop and action Plan and prioritise	31-Aug-2014	Rick Newman has left EBC and work on updating the Active Eastbourne Strategy will commence with the new Sports Manager in the New Year. A number of meetings have taken place and further meetings are planned for the New Year to link in with the Community Engagement Team.	No
		Commence work on action plan	30-Sep-2014	The action plan requires further development and this milestone will be carried forward to 2016.	No
CP14_4_01 Asset Management	CP14_4_01a Restructure service to create a Corporate Landlord Team	Complete work to deliver the new Corporate Landlord model	31-Mar-2015	Detailed development of the scope and specification for the CL procurement continues with Iese engaged at both EBC and LDC. Roll out of components within CL to achieve full CL model ongoing. Cabinet authorisation on programme including outsourcing of some components and phasing to accommodate changes in scope expected in autumn 2015.	No

Parent Action	Action	Description	Due Date	Note	Completed
		Continue to deliver the new Corporate Landlord Team	30-Sep-2015	Detailed development of the scope and specification for the CL procurement continues with Iese engaged at both EBC and LDC. Roll out of components within CL to achieve full CL model ongoing. Cabinet authorisation on programme including outsourcing of some components and phasing to accommodate changes in scope expected in autumn 2015.	Yes
	CP14_4_01b Market test the Wish Tower site for a restaurant	Appoint lead architect/project manager and project team	30-Sep-2015	Focus consultants appointed as project managers in August 15. Procurement for preferred operator underway.	Yes

# **Overarching commentary: Prosperous Economy**



#### Tourism and Events

Q2 was a very busy period for the various T and E teams with record attendances at Airbourne and the regular full summer programme of events taking place. Meanwhile the re-branding exercise has been underway following consultation with key stakeholder groups with new visuals, straplines, design guidelines and messaging being developed through branding consultants working with Visit Eastbourne. Progress on the Devonshire Park project has involved input from catering, theatres, events, marketing and conference teams and we have been in constant negotiations with the LTA to discuss the future roll-out of major international events.

Over this quarter Eastbourne has been featured constantly and positively in the news, TV, radio and printed media, helped largely by a strong PR drive and close liaison with media partners. Some key highlights have included:

- UK's top resort town on Twitter announced in July.
- Airbourne BBC South East Festival Friday tour (including Tourism feature on Eastbourne) and 2 days of filming from Meridian, featured on Channel 4's Countdown plus various national newspapers & magazines e.g. Telegraph, Mail & Mirror audience reach of over 100 million of broadcast, print and online.
- Airbourne social media Facebook reach to 728k people with 3.7 million page impressions of content and over 10 million tweet impressions during August.
- Eastbourne featured in Daily Express with top 10 things to do.
- Redoubt events featured in various publications e.g. My Weekly, Women & Home (Waterloo & Pirate School).
- BBC chose Redoubt for Children in Need live broadcast location and filmed Pudsey trailer here for broadcast throughout Oct/Nov.
- HolidayLettings.co.uk announced Eastbourne as one of the top 25 growing seaside towns with a 44% rise in searches.
- VisitEastbourne page hits up by 38% for the guarter.
- Mobile website estimated users quadrupled and bookings almost doubled for this quarter, showing the shift in channel use.
- Toyah sell out at the bandstand.
- Bandstand season saw a 13% total rise upon last year's ticket sales.

Significant progress has been made on the main corporate regeneration projects during the second quarter of this year. Following the making of the CPO in February, Legal and General have continued to purchase properties in Terminus Road and have to date acquired 13 of the 19 freeholds.

A number of objections to the CPO were made and Legal and General will continue to negotiate and agree terms with the objectors. However, if this is not possible, then the objections will be heard at a Public Inquiry which will commence on 24th November.

Works to replace the canopies and shopfronts in Terminus Road and to provide a new fully glazed (west) entrance to the Arndale is underway and will be finished before Christmas. The design of the development will mirror that of the proposed extension and will therefore provide a seamless elevation treatment along Terminus Road.

The Town Centre Improvement Scheme that will see a significant investment in the public realm in Terminus Road and Cornfield Road will commence next year. The scheme will be delivered in phases in order to minimise disruption and to ensure works are delivered alongside the extension to the Arndale.

Pacific House at the Sovereign Harbour Innovation Park is now complete and Bourne Rail is the first company to occupy the building with space reserved for two other companies. There

continues to be a considerable amount of interest in the business space from both local businesses and other companies considering relocating to Eastbourne.

Finally, planning permission was granted on 7th July for the detailed design of the Community Centre at Sovereign Harbour. Wave Leisure have been commissioned to work with the Community Association to provide advice on the management of the facility, negotiate Heads of Terms with the landowner and to explore opportunities for securing funding.

# **Prosperous Economy PIs 2015 Q2**

Traffic Light			
Green 1			
Data Only	5		

			Q2 2015/16 Comparison with		Comparison with previous year's			
	Traffic Light Icon	Code & Short Name	Year to date	Value	quarter / previous year's value if annual PI.	Latest Note	Portfolio Owner	
Page 43		DE_004 Town centre vacant business space	Latest result for 2015/16 as of September 2015 10.08%	10.08%	06, 904 Team centre vacant business space 15%	The vacancy rate improved slightly from August's value to 10.08%.	Nazeya Hussain	
		TL_003 Bandstand patrons	Cumulative result for 2015/16 as of Q2 2015/16 28,500 30,000 0	28,194	18,,000 Bandel and patrons 26,764 25,967 25,767 19,076 19,	Compared to the first quarter of 2014/15. The Bandstand patrons has shown a 20% increase in patrons. The excellent weather has contributed to this, with a rise in mid week concerts. We have made some changes to the tribute nights and this has also impacted on higher patron numbers.	Philip Evans	
		TL_041 Number of visitors (day visitors and staying trips)		Not measured for Quarters	11_241 Number of visions (day visions and strong tran) 4,000,000 3,000,000 3,000,000 3,000,000 3,000,000	2014 was an exceptional year for visitors, the pier fire in July acted as a catalyst for additional visitors. A number of attractions also reported higher visitor numbers than achieved for 2013.	Philip Evans	

Traffic Light Icon	Code & Short Name	Year to date	Q2 2015/16 Value	Comparison with previous year's quarter / previous year's value if annual PI.	Latest Note	Portfolio Owner
<u> </u>	TL_042 Total tourist spend	2015/16 result £293,066,000	Not measured for Quarters	11_012 Tetal tourist spend 275,000,000 275,000 275,000	In line with the rise of visitors for 2014, Eastbourne achieved a higher visitor spend, both through day and staying visitors.	Philip Evans
<b>2</b>	TL_043 Total day visitor spend	2015/16 result £125,230,000	Not measured for Quarters	TL_043 Total day visitor speed  1313,000,000  1013,000,000  100,000,000  100,000,000  100,000,0	Higher day visitors for 2014 than 2013, the destination marketing strategy is targeting day visitors to try to convert to overnight stays as the spend per head is much greater for staying visitors.	Philip Evans
<u> </u>	TL_044 Total accommodation spend	2015/16 result £167,836,000	Not measured for Quarters	11_641 Teld accommodition spend 115:000,000 115:000,000 105:000,00	In 2014 there was a very marginal decrease in the actual staying visitors however the spend was greater. which is great news as we are achieving higher rates for accommodation providers and a greater yield from the visitors.	Philip Evans

# **Overarching commentary: Quality Environment**



Phase 1 of the Horsey Way is to be installed in stages, the first stage is currently being constructed as part of the Town Centre Improvement Scheme (outside the station), the other stages are being installed between September 2015 and summer 2016. When completed this route will link the railway station all the way through to Langney roundabout. Council approved the amendment to the existing byelaw that will allow cycling to take place on the promenade between the Wish Tower and Fisherman's Green. A decision from DCLG to confirm the amendment is awaited.

# **Quality Environment PIs 2015 Q2**

Traffic Light		
Red	1	
Green	2	

	Traffic Light Icon	Code & Short Name	Year to date	Q2 2015/16 Value	Comparison with previous year's quarter / previous year's value if annual PI.	Latest Note	Portfolio Owner
Page 46		DE_011 Number of reported fly-tipping incidents	Cumulative result for 2015/16 as of September 2015 1115.1 1062 0 1247 2500	685	(SL_911 Number of reported fly-Signing incidends  (SS)  (SS)	There has been an increased reports fly tipping in zone 2 in unadopted alleyways which has been cleared, we are negotiating with a CCTV supplier to place cameras on the adjacent lamp posts, alongside engagement events with the residents to drive an improvement. Fly tipping reports on EHL land are still included in the figures but there has been a reduced cost of removal for EHL in the second quarter compared to same period last year. Additionally we now moderate reports of fly tipping that are made online as previously they were sent directly to the contactor, which meant we could not investigate.	Ian Fitzpatrick
		DE_192 Percentage of household waste sent for reuse, recycling and composting	Cumulative result for 2015/16 as of September 2015 35.00% 33.25% 30.00% 42.00%	35.86%	DC_137 Proceedings of household sente sets for reson, recycling and conjusting #2,00%	The recycling rate for Q2 was 35.86%, which is above the target rate of 35% and is higher than quarter 2 2014/15.	Ian Fitzpatrick

Traffic Light Icon	Code & Short Name	Year to date	Q2 2015/16 Value	Comparison with previous year's quarter / previous year's value if annual PI.	Latest Note	Portfolio Owner
	DE_194 Missed collections	Cumulative result for 2015/16 as of September 2015  2,300 2,415 2,108 3,100	1,098	1.000 B 2014/15	There was a slight spike in the number of missed bins in the first month of Q2. This was caused by one of the garden waste collection crews that had a large number of agency staff working on it. The problem was dealt with by Kier supervisors and the number of missed bins returned to normal levels during August and September. Overall throughout the quarter, as a whole, the number of missed collections is below target.	

# **Overarching commentary: Thriving Communities**



Eastbourne Theatres had a strong array of productions for this quarter starting with sold out shows for both Michael McIntyre and Kevin Bridges, followed by a raft of musicals including: 'The Sound of Music', the West End production of 'Top Hat', Craig Revel Horwood's 'Annie' and 'Jesus Christ Superstar'. At the Devonshire Park Theatre, Eastbourne Theatres produced Alan Ayckbourn's 'Round and Round The Garden' and hosted a marvellous production by the Original Theatre Company of Terence Rattigans 'Flare Path'. Other highlights included: Joan Armatrading final world tour, Alan Carr and Sir Ranulph Fiennes. Delivering a quality programme for the resident and visitor alike.

Implementation of the new Youth Strategy has started to take place. This went to cabinet in July for sign off. The Youth Fair will be incorporated in the Eastbourne Extreme weekend in 2015. The impact of this will be reviewed after the meeting. The intention is that a voluntary or community organisation will coordinate any future events and supported through the Community Grants programme if appropriate.

Grants Task Group has met and recommended priorities to be considered for the Major and Small Grants by Cabinet meeting in July. Grants Programme was launched in August and training sessions delivered in August, September and October. Expressions of interest have been assessed and applicants are being notified of the outcome. Assessment process is in place and assessments are due to take place between 9th October and mid November 2015

This work to develop a strategic approach to support for groups running community buildings is now well in hand with discussions underway with partners and the associations running the Council's Community buildings. Draft agreements have been discussed with the selected partners and we are awaiting further feedback before finalising. It is anticipated that tripartite partnership agreements will be drawn up between the Council, the selected Community Development partners and the individual organisations currently managing the Council's community buildings.

Mobilisation meetings for the new Neighbourhood teams have included background and principles on Neighbourhood Management. The Action Plan is being delivered in line with the reorganisation of services under FM 2. All five Neighbourhood Management plans have now been reviewed. The Council and Eastbourne Homes will be working in partnership with Mediation Plus to provide support to people reporting neighbourhood noise nuisance in a pilot to respond to noise nuisance.

All DW- Go Eastbourne targets have been successfully achieved and continuation funding secured for a second phase of the project ending March 2016. Officers have worked with the network to identify opportunities for funding and establish closer work between agencies. A couple of bids to funders are in hand, as are discussions about the value of advice to health and care services. However, funding for advice continues to be difficult to access.

Service Level Agreements are in place for Eastbourne Homes (as part of the Management Agreement) for: Audit, Customer Services, Finance, ICT/ Performance, HR, Grounds Maintenance and Arboriculture.

Eastbourne Housing Investment Company established and first Board meeting held. Competition to design iconic beach huts launched 9th September. Design submission deadline Nov/Dec. Winning designs announced March 2016.

Coventry Court frames all complete and finished well advanced. Target overall completion October 2015. Units complete. Longstone/Belmore outright sale properties are now on the market.

Welfare Reform data has been collected and provided to East Sussex County Council for inclusion in their county - wide report. The data includes information on Discretionary Housing Payments, Bedroom Tax and Benefit Cap cases as well as housing related information around rent arrears. The consultation for the new Council Tax Reduction scheme is now complete.

#### Devonshire Park Redevelopment

The priority task for the design team during the last quarter has been the submission of what is a very substantial planning application for the whole scheme. I addition the works to the Congress Theatre facade have been completed, the external works to the Devonshire Park Theatre have commenced and a number of optional designs for player facilities have been tested with the LTA. In terms of the Business Case this has been evaluated by an external consultant and the project team made a successful presentation to Scrutiny Committee. Finally, the team has finalised the phasing plan and the approach to procurement.

# **Thriving Communities PIs 2015 Q2**

Traffic Light					
Red	3				
Amber	3				
Green	4				
Data Only	4				

				Q2 2015/16	Comparison with		
Page	Traffic Light Icon	Code & Short Name	Year to date	Value	previous year's quarter / previous year's value if annual PI.	Latest Note	Portfolio Owner
e 50		CD_004 Local percentage of Council Tax collected in year	Latest result for 2015/16 as of September 2015 54.62% 57.5% 0% 100%	56.2%	100%.  10	The transition to FM2 has presented various challenges to the Account Management team that have impacted adversely on the team's ability to progress recovery as efficiently as we would have wished. The team is moving towards a 'business as usual' state and an action plan is in place, which is being monitored regularly at a senior level, that should see an increase in performance for quarter 3.	Ian Fitzpatrick
		CD_006 National non- domestic rates collected	Latest result for 2015/16 as of September 2015 51.61% 54.33% 0% 100%	54.29%	100%   1	The transition to FM2 has presented various challenges to the Account Management team and whilst this has impacted adversely on the team's ability to progress recovery for Council Tax the team have managed to work efficiently in the collection of Business Rates to bring it almost back in line with the target. Q2 figure is 0.04% off target compared to being 1.46% off target at the end of Q1.	Ian Fitzpatrick

Tı	raffic Light Icon	Code & Short Name	Year to date	Q2 2015/16 Value	Comparison with previous year's quarter / previous year's year's value if annual PI.	Latest Note	Portfolio Owner
		CD_008 2014 / 15 Decent Homes Programme - reduce the number of homes that do not meet the Decent Homes target	0.2 0.01 0.233 0.6	0.233		The Council continues to maintain decency levels for the housing stock at almost 100%. At the end of September the number of non decent general needs properties was eight.	Ian Fitzpatrick
		CD_051 Number of difficult problem properties remedied / brought back into use by the Difficult Property Group	Cumulative result for 2015/16 as of September 2015  14.25 15 12 20	3		Three properties were successfully remedied by the DPG in Quarter two. It is expected that this will increase in quarter three as works will be completed following serving of relevant notices	Ian Fitzpatrick
ק ק		CD_056 Median average number of days for assistance with adaptations (Disabled Facilities Grants)	Latest result for 2015/16 as of Q2 2015/16  100 days 105 days 0 days 140 days	73 days		The average median time to deliver a DFG from receipt of OT (occupational therapist) recommendations to formal sign off is at 73 days for Q2. This represents effective partnership working between agencies including ESCC, ASC (Adult Social Care), contractors and surveyors.	Ian Fitzpatrick
		CD_156 Number of households living in temporary accommodation	Latest result for 2015/16 as of Q2 2015/16  32 30 0 28	28	20 12 12 12 12 12 12 12 12 12 12 12 12 12	There are 28 households in temporary accommodation which reflects the current pressure on households in maintaining private rental tenancies due to high rents and lack of availability. The Caseworker and Specialist Advisory Team are working together to ensure that households spend a minimum amount of time in temporary accommodation.	Ian Fitzpatrick
		CD_181 Time taken to process Housing Benefit/Council Tax Benefit new claims and change events	Latest result for 2015/16 as of September 2015 11.6 days 11.0 days .0 days 9.4 days 25.0 days	9.4 days	■ 2012/14 ■ 2014/15 ■ 2014/15 ■ 2014/15	Performance continues to show an upward direction of travel, with the second quarter showing an outturn of 9.4 days compared to an outturn of 9.6 days for the first quarter of 2015/16.	Ian Fitzpatrick

Traffic Light Icon	Code & Short Name	Year to date	Q2 2015/16 Value	Comparison with previous year's quarter / previous year's value if annual PI.	Latest Note	Portfolio Owner
	TL_022 Junior (age <=16) participation in sport (number)	Cumulative result for 2015/16 as of September 2015 153,615 161,700 0 ——————————————————————————————————	76,871	11,360 Autor (see <16) pertripution in sport (member) 62,266 73,677 84,585 84,585 86,586 87,586 87,586 87,586 87,586 87,586 87,586 87,586 87,586 87,586 87,586 87,586 87,586 87,586 87,586	The second quarter of the year. Figures are down on target primarily due to a quiet August at all the sites but the Sovereign Centre in particular was over 3,000 down on target. There was a flood which affected some business and some good weather. All the other sites were slightly down except the sports park which was 1,000 down as there were no summer camps this year. September numbers have picked up. Close scrutiny will be applied to see if August was an abnormality.	Philip Evans
	TL_026 Total number of theatre users	Cumulative result for 2015/16 as of September 2015  136,800 144,000 0 127,544 187,200	67,663	10.2.379	Q2 slightly below target, which is a mixture of both a slow summer for theatre and conference spring less numbers, going forward both theatre potential and conference actual booking are very likely to put us back on hitting target	Philip Evans

# **Overarching commentary: Sustainable Performance**



Capital programme works have commenced on Devonshire Park Theatre, Ocklynge Chapel and Motcombe Dovecot as part of the Structural Maintenance programme for 2015/16. The scope of external works to the Devonshire Park Theatre has been revised to now include structural restoration where necessary, improvements to windows/ventilation and external features including the restoration of the original cornice detail. Further investigations are underway with a view to a further phase of restoration works, including works to the turrets, commencing in January 2016.

# **Sustainable Performance PIs 2015 Q2**

Traffic Light					
Red	1				
Green	2				
Data Only	1				

	Traffic Light Icon	Code & Short Name	Year to date	Q2 2015/16 Value	Comparison with previous year's quarter / previous year's value if annual PI.	Latest Note	Portfolio Owner
Page 55		CS_003 Sickness absence - average days lost per employee		2.03 days	CS_900 Steleness absence - everage days bust per compleyer  # 2010/05  # 2010/05  # 2010/05	The Q2 figure of 2.03 days is higher than previous Q2 figures and has rendered us slightly off-target. HR is working closely with managers to monitor and manage sickness absence.	Alan Osborne
		CS_010 Calls to 410000 answered within 30 seconds	Cumulative result for 2015/16 as of September 2015  76% 80% 0% 100%	87.26%	C_3    Call to 41000 answered within 30 seconds	Indicator is on target for the month of July and above target for the months August and September which is a positive outcome for the team	Ian Fitzpatrick
		CS_011 Telephone call abandonment rate	Cumulative result for 2015/16 as of September 2015  5% 5.25% 0% 6.82%	3.16%	CS_011 Telephone call abundament rate	This PI continues to be met by the team and is well within the agreed target	Ian Fitzpatrick

Traffic Light Icon	Code & Short Name	Year to date	Q2 2015/16 Value	Comparison with previous year's quarter / previous year's value if annual PI.	Latest Note	Portfolio Owner
	CS_012a Telephone calls handled at first point of contact	Cumulative result for 2015/16 as of September 2015 36.26%	32%	CS_BIZa Telephose cath handed at first paint of contact  CS_BIZa Telephose cath handed at first paint of con	In Q2 we started taking calls to Eastbourne Homes, which resulted in calls per month increasing to over 10,000. In total, 34,985 calls were taken, compared to 21,783 in Q1. The number of scripts we ran also increased, from 9,390 in Q1 to 11,194 in Q2. Month-by-month, Q2 saw an increase in the number of calls handled at the first point of contact. Overall, Q2's figure is lower than Q1's, but given the upward trend in scripts run, and staff's increasing familiarity with new scripts, we should see a percentage increase in Q3.	Henry Branson

# **Devolved Budgets 2015/16**



Wards	Gauge	Projects	Project Budget
Devolved Budget Spend - Devonshire	Cumulative result for 2015/16 as of October 2015	Bourne School Play Equipment	£1,000.00
		Friends of Seaside Recreation Ground	£300.00
		Run Wednesday	£320.00
		Seedy Sunday	£500.00
	£4,230.00	Tables for the Leaf Hall	£600.00
		Tree in Wellesley Road	£510.00
		Trees in Cavendish Place	£1,000.00
Devolved Budget Spend - Hampden Park	Cumulative result for 2015/16 as of October 2015	Academy Gardening Club	£318.00
		Contribution to Hampden Park in Bloom	£500.00
		Contribution to Willingdon Trees Funday	£600.00
		Green Flag Flagpole	£1,058.02
	£6,876.02	Provision of a boat for the WRAS	£400.00
		Provision of a MUGA (Multi Use Games Area) at Lindfield School	£3,000.00
		St Peters Church Lighting	£1,000.00

Wards		Gauge	Projects	Project Budget
Devolved Budget Sper	nd - Langney	Cumulative result for 2015/16 as of October 2015		
		€0.00		
Devolved Budget Sper	nd - Meads	Cumulative result for 2015/16 as of October 2015	Helen Gardens Planting	£3,000.00
			Heritage Centre Projector	£874.83
			Meads Community Association – Banner	£344.60
D		£6,188.43	Meads Community Association – Laptop and Software	£469.00
Page			Trees in South Cliff Avenue	£1,500.00
Devolved Budget Sper	nd - Old Town	Cumulative result for 2015/16 as of October 2015	Contribution towards the refurbishment of the Community Wise premises	£1,000.00
		£1,200.00	Tree within the Ward	£200.00

Wards	Gauge	Projects	Project Budget
Devolved Budget Spend - Ratton	Cumulative result for 2015/16 as of October 2015  £750.00	Trees within the Ward	£750.00
Devolved Budget Spend - St Anthony's	Cumulative result for 2015/16 as of October 2015  £300.00	Friends of Seaside Recreation Ground	£300.00
Devolved Budget Spend - Sovereign	Cumulative result for 2015/16 as of October 2015  £0.00		

Wards	Gauge	Projects	Project Budget
Devolved Budget Spend - Upperton	Cumulative result for 2015/16 as of October 2015		
	€0.00		
Devolved Budget Spend - all wards	Cumulative result for 2015/16 as of October 2015		
	£19,544.45		

	Current Budget	Profiled Budget	Actual to 30th Sept	Variance	Outturn
		J	•	dooo	SISSS.
	£'000	£'000	£'000	£'000	£'000
CORPORATE SERVICES					
Corporate Management	407	224	233	9	12
Financial Services Team	1,297	659	662	3	5
Corporate Finance	314	330	331	1	1
Internal Audit and Corporate Fraud Strategic Finance	235	221 <b>1,210</b>	221 <b>1,214</b>	4	6
Strategic Finance	1,846	1,210	1,214	4	
Human Resources	376	174	173	(1)	(1)
Legal Services	231	231	237	6	7
Systems Admin and Support	1,650	1,391	1,395	4	5
Projects and Performance	405	232	219	(13)	(15)
IT Services	2,055	1,623	1,614	(9)	(10)
Corporate Development	170	61	58	(3)	(3)
Local Democracy	680	569	566	(3)	(3)
Corporate Development and Governance	850	630	624	(6)	(6)
TOTAL CORPORATE SERVICES	5,765	4,092	4,095	3	8
COMMUNITY SERVICES					
Service Management	(75)	30	30	-	-
Strategy and Commissioning Community	51	23,386	23,399	13	22
	76	38	40	2	2
Specialist Advisory	4,759	2,671	2,589	(82)	(52)
Customer Contact	734	419	366	(53)	(53)
Case Management	541	283	287	4	-
Account Management	281	98	96	(2)	_
Neighbourhood First Customer First	508	327	363	36 <b>(95)</b>	43 ( <b>60</b> )
Customer First	6,899	3,836	3,741	(95)	(60)
Bereavement Services	(973)	(392)	(437)	(45)	(40)
TOTAL COMMUNITY SERVICES	5,902	26,860	26,733	(127)	(78)
REGENERATION, PLANNING POLICY & ASSETS					
Service Management	100	1	1	-	-

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	Current Budget	Profiled Budget	Actual to 30th Sept	Variance	Outturn
	£'000	£'000	£'000	£'000	£'000
Regeneration and Planning Policy	353	156	156	-	-
Corporate Landlord	(536)	(339)	(335)	4	33
Facilities Management Estates and Property	200 <b>(336)</b>	189 <b>(150)</b>	202 <b>(133)</b>	13 <b>17</b>	33
	` '	`	` '		
TOTAL REGENERATION, PLANNING POLICY & ASSET	117	7	24	17	33
TOURISM AND ENTERPRISE					
Service Management	104	50	50	-	-
Towner	679	491	491	-	-
Devonshire Park Complex	-	4	4	-	-
Tourism and Enterprise	379	246	256	10	3
Catering	(4) 176	(92) 39	(100) 42	(8) 3	(8)
Heritage Tourist Information	80	25	37	12	12
Tourism and Enterprise	631	218	235	17	7
Sports Delivery	213	292	288	(4)	(2)
Seafront	(11)	(29)	(33)	(4)	(8)
Events	595	512	502	(10)	(7)
Theatres	738	434	426	(8)	16
TOTAL TOURISM AND ENTERPRISE	2,949	1,972	1,963	(9)	6
TOTAL SERVICE EXPENDITURE	14,733	32,931	32,815	(116)	(31)

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	Comments
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Page 63	
63	
	Includes salary savings whilst recuitment underway Includes salary savings whilst recuitment underway
	Includes Car Parking shortfall £25k
	Additional Abatement income received
	Additional Abatement income received

Comments
Outturn includes shortfall in rental income

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Scheme	Total Scheme Approved	Scheme Spend to 31.3.15	2015-16 Spend to 30 Sept 2015	Revised Budget 2015-16	Remaining Budget		Comments for Cabinet report Q2
HOUSING REVENUE ACCOUNT							
Managed by Eastbourne Homes	Ongoing	Ongoing	1,946,525	4,258,000	-2,311,475	EBC	On target to complete 15-16
Other Schemes	200,000	0	0	200,000	-200,000	EDC	Colores and the industrial and
House Rescue Emergency Fund Empty Homes Programme Ph1	200,000 2,602,473	2,873,403	72,598	200,000 16,740		EBC/Grant	Schemes not yet identified
New Build Phase 1	4,928,255	2,553,450	1,652,050	2,374,805		EBC/Grant	Overall schemes on target within budget. Some schemes
New Build Phase 2	3,359,952	68,613	472,189	1,750,625	-1,278,436	EBC/Grant	completed other starting which will complete in 2016-17. New
Empty Homes Programme Ph2	2,137,200	744,272	6,740	1,638,267	-1,631,528	EBC/Grant	schemes being identified.
Total HRA		6,239,738	4,150,101	10,238,437	-6,088,336		
COMMUNITY SERVICES							
Memorial Safety Cems	40,000	6,080	0	34,000	-34,000	EBC	Works will not be completed in 2015-16. Need to re-profile to 2016-17
Digitalise Burial Records	10,000	0	0	10,000	-10,000	EBC	Works will not be completed in 2015-16. Need to re-profile to 2016-17
Ocklynge Cemetery Chapel	150,000	5,750	0	144,250	-144,250	EBC	Works started on site Aug 15. Completion due by December
Main Chapel Refurb - Phase 2	26,000	4,830	0	21,150	-21,150	EDC	Some improvements planned for 2015-16 but some to be re-
Main Chaper Kerurb - Friase 2	20,000	4,630		1		<u>:</u>	profiled to 2016-17 after peak demand
Disabled Facilities Grants	Ongoing	Ongoing	220,629	769,450	-548,821	Grant	Slow start but expecting to commit all budget by year end.
BEST Grant (housing initiatives)	Ongoing	Ongoing	9,122	60,450	-51,328	Grant	Slow start but expecting to commit all budget by year end.
Acquisition of Land & Property	10,000,000	0		5,000,000	-5,000,000	Ext Funding	£1.85m allocated as loan to EHIC for purchase of 137-139 Seaside Road. Completion due 26.11.15
Willingdon Trees Multi Gym	20,000	0		20,000	-20,000	EBC	Bookings have declined and scheme unlikely to progress this year
Contaminated Land	185,000	82,966	0	102,000	-102,000	Grant	No works identified to date. Unlikely to be spent in 2015-16
Coast Defences Beach Management Strategy	Ongoing	4,821,722	181,000	181,150	-150	Grant	Works scheduled for Q4 dependent on tides and weather
Cycling Strategy	45,000	0	0	40,600	-40,600	EBC	Detailed designs are being finalised and works planned to start January 2016
Princes Park	210,000	14,425	0	178,600	-178,600	S106	Start was planned for October but delayed by at least 12 weeks. Completion expected June 2016
Play Area Sovereign Harbour Allotment Upgrade	27,000 114,000	0 112,893	0 0	27,000 1,100	-27,000 -1,100		Negotiations are ongoing with the developer for play space.  Main works completed.
Hampden Park Skate Park	170,000	169,907	0	1,150	-1,150		Main works completed.
Terminus Road Improvements	500,000	0	0	500,000	-500,000	EBC	Detailed design has been approved. Work on the first phase at the station has started with completion due Dec 15. Works in Cornfield Road due to start 2016 with the proposed works to the Arndale
CIL - Software	14,000	4,393	0	9,600	-9,600	EBC	New software being sourced by Lewes. Refund of 2015-16 spend due from Civica
Sov Harbour Community Centre	1,600,000	60,107	0	1,539,900	-1,539,900	EBC/Ext Funding/ S106	Tenders for site investigation works received and works to be completed by mid November. Heads of Terms for the lease being discussed.
Highfield Allotments	25,000	22,855	2,145	2,150		EBC	Complete
BMX Track Hampden Park	46,000	1,150	3,500	44,850	-41,350	EBC	Works completed Oct 15. Awaiting invoices.
Hampden Park Path	25,000	0	6,877	25,000	-18,124		Phase 1 completed. Phase 2 scheduled for Q4
Bodiam Cres Play Area Path	20,000	0	0	20,000	-20,000		Tender process for works underway
Gildredge Park - Toddler Equipment	22,000	0	0	22,000	-22,000		New equipment installed and post RoSPA inspection 5.10.15
Princes Park - Bowls Roof	40,000	0	37,646	40,000	-2,354	EBC/Ext Funding	Works completed 31.7.15
Hampden Park - Multi Play Unit	50,000	0	22,668	50,000	-27,332	EBC	New equipment installed and post RoSPA inspection 16.10.15
Motcombe Pond	50,000	0	0	50,000	-50,000	EBC	Project to be delivered by East Kent Engineering Partnership. Completion expected by March 16

Scheme	Total Scheme Approved	Scheme Spend to 31.3.15	2015-16 Spend to 30 Sept 2015	Revised Budget 2015-16		Funding of Budget 2015-16	Comments for Cabinet report Q2
		31.3.13	Sept 2015			2015-10	
Total Community Services		5,307,076	483,587	8,894,400	-8,410,813		
TOURISM & LEISURE							
Volleyball Court	25,000	2,000	0	23,000	-23,000	EBC	Development partner found. Awaiting decision from Historic England decision to progress
Signage	40,000	23,917	0	16,100	-16,100	<u> </u>	Branding project has progressed. Completion planned for 2015-16
Sports Park Flood Lights	30,000	0	0	30,000	-30,000	EBC/Ext Funding	Likely to be in 2016-17
Re-surface Tennis Courts	265,000	208,946	0	56,050	-56,050	EBC/Ext Funding	Considering alternative ways of delivering access to tennis courts
Wish Tower - Catering Outlet	40,000	36,000	0	4,000	-4,000	EBC	Remaining budget to be spent 2015-16
Serco Contract	Ongoing	Ongoing	0	31,650	-31,650		On target to complete in 2015-16
ILTC - Air Conditioning	60,000	0	0	60,000	-60,000		Quotes being obtained
ILTC - Public Address System	40,000	15,000	27,857	25,000	2,857		Complete
ILTC - Fire Alarm	10,000	0	16,877	10,000	6,877		Complete, higher cost than estimated
Sports Park Railings	11,000	0	0	11,000	-11,000	EBC/Ext Funding	Works ordered. Completion due 2015-16
Redoubt - Stair Climber	20,000	0	0	20,000	-20,000	į	Quotes received. Works planned for 2015-16 during seasonal closure of Fort
Colonnade Removal	500,000	0	0	500,000	-500,000		Likely to be in 2016-17 in line with other works
Redoubt - Asphalt Gun Platform	50,000	0	0	50,000	-50,000		Likely to be in 2016-17 in line with other works
Devonshire Park - Roller	14,000	0	14,000	14,000		EBC	Complete
Devonshire Park - Verti Drain Aerator	14,000	0	14,000	14,000		EBC	Complete
Devonshire Park - Hollow Corer	15,000	13,250	1,750	1,750		EBC	Complete
Devonshire Park - Grounds Van New Beach Huts	7,500 235,240	0 0	7,232 69,413	7,500 235,250	-268 -165,837		Complete Scheme delayed. Completion expected June 16
Total Tourism & Leisure		299,113	151,129	1,109,300	-958,171		
CORPORATE SERVICES							
Carbon Reduction Works	467,500	0	10,624	467,500	-456,876	EBC	Works ready to start on new heating system/storage and energy efficiency at Sports Park. Expected spend in 2015-16 £400k
Invest to Save	80,000	0	0	72,500	-72,500	EBC	Available for allocation
1 Grove Road - Redesign CCC	409,100	423,675	26,653	0	26,653	EBC	Works complete. Final invoices awaited. Overspend by 7% due to additional fire safety requirements
Future Model Phase 2	2,990,000	2,459,398	578,633	651,150	-72,517	EBC	Programme nearing completion
Capital Contingencies	Ongoing	Ongoing	7,853	0	7,853	EBC	Subject to legal process
Investment Capital	5,750,000	1,150,000	0	2,300,000	-2,300,000	Ext Funding	Investment due to be made in tranches waiting next draw down
Sovereign Harbour Innovation Mall	1,400,000	0	1,400,000	1,400,000	0	EBC	Complete
Solar Panels (2nd Programme)	500,000	303,778	109,294	196,200	-86,906	EBC	All works completed. Retention monies outstanding.
IT - Block Allocation	Ongoing	241,726	123,080	526,250	-403,170	EBC	Planned works on schedule. Some budget will need to be reprofiled to 2016-17
Total Corporate Services		4,578,578	2,256,137	5,613,600	-3,357,463		
Asset Management							
Devonshire Park Review Stage 1-3	2,375,000	762,164	794,287	1,612,850	-818,563	<u>.</u>	Planning application submitted Aug 15. Extensive survey work started. Dev Park Theatre works phased around Panto
Devonshire Park Project Stage 4	500,000	0	0	500,000	-500,000		Approved Cabinet 22.10.15. Works to start Nov 15
Congress Theatre redesign & restoration	1,950,000	1,109,316	572,195	840,700	-268,505	EBC	Complete and within budget. Awaiting final invoices
Thatched Shelters - re-roofing	23,600	0	24,973	25,000		EBC	Completed

Scheme	Total Scheme Approved	Scheme Spend to 31.3.15	2015-16 Spend to 30 Sept 2015	Revised Budget 2015-16	Remaining Budget		Comments for Cabinet report Q2
Devonshire Park Theatre - rendering	197,000	833	127,031	411,750	-284,719	EBC	Significant additional work identified including structural defects
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Motcombe Dovecot	17,000	0		18,500	-18,500		Works started on site. Completion due Nov15
Town Hall Community Hub	20,000	0		20,000	-20,000		Feasibility study on hold until January 16
Downland Pipe replacement	70,000	0	56,025	70,000	-13,975		All works planned for 2015-16
Shinewater Boiler replacement	45,000	0	2,684	45,000	-42,316	EBC	Quotes received. Works due to commence mid Nov 15
Total Asset Management		1,872,313	1,577,194	3,543,800	-1,966,606		
Pier Grant & Coastal Communities							
Grant							
Wish Tower Restaurant	1,200,000	0	0	1,200,000	-1,200,000	Ext Funding	Architects appointed and working on concept & design. Focus Consultants appointed to manage project.
Replace staircase to Camera Obscura	65,000	0	0	65,000	-65,000	Ext Funding	Scope of work identified. Awaiting confirmation of public access in perpetuity from new Pier owner.
Statue Sculpture Installation	22,000	0	0	22,000	-22.000	Ext Funding	Design competition published. Designs due be end Nov 15.
Princes Park - Café Refurbishment	394,556	0	2,400	394,556			Works out to tender
Princes Park - Public Realm Work	512,359	81,872	2,400	430,487			Works out to tender
Sea Houses Sq - Plaza Improvements	169,500	20,677	2,300	148,823	-146,523	Ext Funding	Works out to tender
Sea Houses Sq 1-5 Seaside Refurb	65,543	0	0	65,543	-65,543	Ext Funding	Structural Engineers report on condition of building awaited
Seaside Rd - Elms Bdg Façade	172,826	5,743	16,486	167,083			Works out to tender
Seaside Rd - 67-69 Seaside refurb	68,687	0	0	68,687	-68,687	Ext Funding	Works out to tender
		108,291	23,586	2,562,180	-2,538,594		
		100,231	25,500	2,302,100	-2,550,554	% Spent	
General Fund		12,165,372	4,491,633	21,723,280	-17,231,646	20.7%	
HRA		6,239,738	4,150,101	10,238,437	-6,088,336	40.5%	
Total		18,405,110	8,641,734	31,961,717	-23,319,982	27.0%	

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